

## FIND OUT MORE

If you are interested the Wise Groups Tenant Services contact Graeme Mullin on 0141 552 0799 or 0787 245 7004 or email [graeme\\_mullin@thewisegroup.co.uk](mailto:graeme_mullin@thewisegroup.co.uk)

“The assistance provided by G.HEAT was beyond all of my expectations and their help has changed my life. I will be recommending them to everyone I meet.”

**G.HEAT Customer**

“The Handyman Service is amazing, especially for people who live alone and have no knowledge of DIY. It is really great that our housing association provides this service. I am sure many more tenants like me are satisfied with this service.”

**Handyperson Customer**

“Our tenants have obtained huge benefit from our partnership with G.HEAT. Through their expertise they have managed to reduce tenants’ consumption costs by more than 15%. This has greatly improved their quality of life and comfort.”

**Colin Turnbull, Director of Housing Services at West of Scotland**

“This service is one of the best out there. It gives people access to jobs they couldn’t do themselves. All the handypeople I have met are lovely people, friendly and polite and nothing is too much trouble.”

**Handyperson Customer**

[www.thewisegroup.co.uk](http://www.thewisegroup.co.uk)

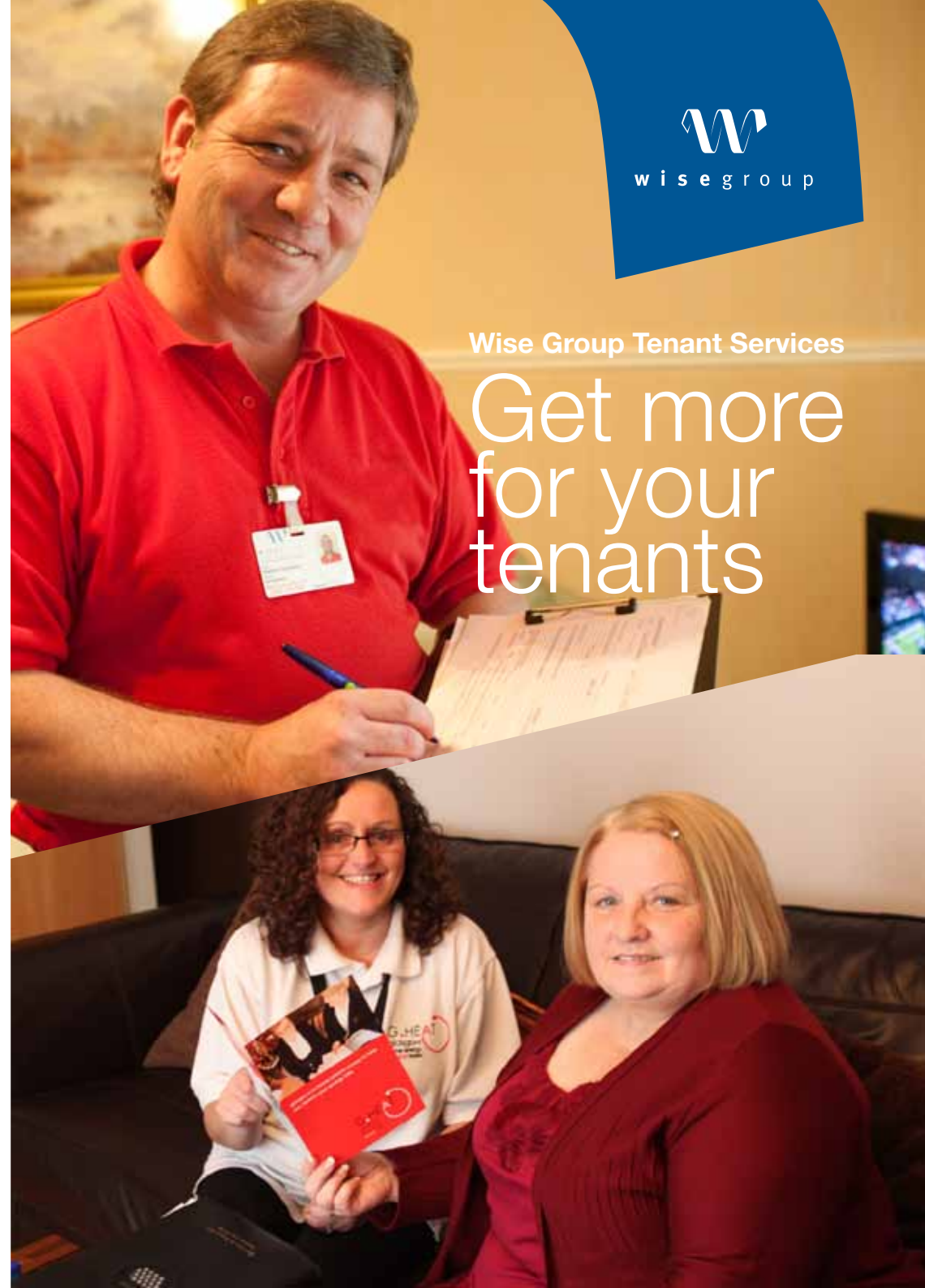
Follow us  @wisegroup\_se



wisegroup

Wise Group Tenant Services

# Get more for your tenants





## Handyperson

The Wise Groups Handyperson is delivered on behalf of housing associations and is open to all disabled tenants and tenants over the age of 60. The service offers practical help with odd jobs and small tasks around the house covering anything from changing plugs, cleaning windows, furniture assembly to plumbing in a washing machine.

Since 2010 the Handyperson service has helped over 4,000 customers by doing over 31,500 tasks for them in their homes. A high percentage of the customers have used the service more than once.

## HEAT

The Wise Group's Home Energy Advice Teams provide free impartial advice and information on all aspects of energy use.

We work in partnership with government, local authorities and housing associations to reduce the carbon footprint of communities, help tackle fuel poverty and to maximise training and jobs.

Advice on energy related matters can be provided to householders free of charge in their homes or over the phone.

The service helps people save energy and money by:

- providing advice on using energy more efficiently
- helping people understand their fuel bills and meter readings
- helping people to find the cheapest tariffs for electricity and gas
- liaising with energy companies on behalf of householders
- installing energy efficiency measures and renewable energy solutions.

In five years the Glasgow Home Energy Advice Team (G.HEAT), has delivered over 14,000 home visits, and returned over nearly £3.5 million in advocacy savings. They have also reduced the city's carbon footprint by over 45,000 Lifetime Tonnes. Over the course of the project we saved every resident who had a home visit around £245.



## Why choose the Wise Group

The Wise Group transforms lives through social enterprise. We help people gain new skills and employment, reduce re-offending and regenerate communities and tackle fuel poverty.

The Wise Group is a trusted organisation delivering services in Glasgow for 30 years. As a social enterprise all profits we make are reinvested for the benefit of the people and communities we work with.

The Wise Group can offer an added benefit to this service for you so you can offer your tenants training and employment opportunities aswell as providing a first class energy advice service and handy person service.

## Full Range of Tenant Services

### Handyperson Service

### Home Energy Advice

Void  
Cleaning

Close  
Cleaning

Void Energy  
Service

Energy  
Performance  
Certificate (EPC)

Tenant Liaison

RSL staff  
accredited  
professional

Prices relate to 2015. Prices are estimates only and actual quotation may vary based on location,