

# Home Energy Scotland, Strathclyde and Central Winter Competition Quiz 2019/20

## Terms and conditions

- This Competition is open to permanent residents in Scotland aged 18 years and over, excluding persons connected with this promotion and employees and those related to employees of Home Energy Scotland and the Wise Group.
- The competition closes at 11:59pm on Tuesday 31 March, 2020.
- The one prize involved is a cash prize of the sum equivalent to an average household's annual energy bills valued at £1,200.
- No expenses incurred by any individual in connection with the prize draw (competition) will be paid other than as set out in these terms and conditions.
- Entries can be made by calling Home Energy Scotland free on 0808 808 2282 or online at <https://r1.dotmailer-surveys.com/662pt085-6146b17e>
- No more than one entry may be made by any individual and any email address may not be used more than once. Entries including false details will be disregarded as will any that are automated or mechanically made. There is no minimum or maximum number of entrants for the competition.
- Home Energy Scotland reserves the right to substitute a prize or part thereof with a prize of equal or higher value in the event of unforeseen circumstances, and/or withdraw or amend the promotion at any time without prior notice or liability.
- The winner will be selected at random from entries received and the prize winner will be notified via an email or phone call (in accordance with any preference confirmed at the time of submitting their entry).
- Should the prize winner be unable to accept the prize, or fail to respond to Home Energy Scotland within five (5) calendar days of the notification date, Home Energy Scotland reserves the right to draw an alternative winner.
- The prize must be accepted as offered (via the payment method to be confirmed), is non-transferable, cannot be refunded or exchanged and no alternative is available.
- By entering this promotion you agree, if you win, to participate in related and reasonable publicity at the request of the Wise Group (including promotional photographs and interviews) without further recompense. Individuals should not enter the competition if they do not agree to this.
- Home Energy Scotland's decision is final and no correspondence will be entered into in respect of any matters relating to this promotion.
- Home Energy Scotland will not be responsible for the non-inclusion of entries or any claims as a result of entries being lost, late, illegible, incomplete, invalid, due to

technical failures or otherwise, including such failure which is within the control of the Home Energy Scotland or its agencies.

- Entry into the competition constitutes acceptance of these terms and conditions.
- Failure to comply with these terms and conditions will automatically render a prize draw entry void.
- The name and location of the winner will be available for one (1) month after the prize draw closing date, and will be available online at: <https://www.thewisegroup.co.uk/energy-advice/home-energy-scotland/>.
- By entering into the prize draw, entrants are providing their personal information to the Wise Group (operating as Home Energy Scotland in Strathclyde and Central) who, on behalf of Home Energy Scotland, will at all times process and store entrants' personal data in accordance with the General Data Protection Regulation (GDPR) and the UK Data Protection Act 2018.
- To the fullest extent permitted by law, Home Energy Scotland and the Wise Group accept no liability whatsoever in connection with this promotion.
- To the fullest extent permitted by law, the Wise Group and third parties connected to the Wise Group hereby expressly exclude, (a) all conditions, warranties and other terms which might otherwise be implied by statute, common law or the law of equity; and (b) any liability for any direct, indirect or consequential loss or damage incurred by any entrant or winner in connection with any prize draw or any entry.

Home Energy Scotland is funded by the Scottish Government and delivered by the Energy Saving Trust. The Wise Group, a separate legal entity, operates the Home Energy Scotland advice centre in Strathclyde and Central under contract to the Energy Saving Trust. The Wise Group has its Registered Office at 72 Charlotte Street, Glasgow, G1 5DW with Company Registration No: SC091095.