



JOB ROLE

EXPERIENTIAL ADVISOR

THE WISE GROUP IS ON A MISSION TO TRANSFORM PEOPLE'S LIVES.



The **Wise Group** is a leading social enterprise working to **lift people out of poverty**. As an enterprise, we build bridges to opportunity for the most **vulnerable in our society**.

Our work is varied and underlying everything we do is a **passion and commitment** for social justice and a **fairer society for all**.

Every day we **support our customers into jobs**, work to lift people out of fuel poverty, and help people coming out of prison to **build a better future**.

Shaping a **positive culture** and promoting our values is a **vital aspect of this role**.

We know how important it is to **nurture a positive culture** that is focused on the delivery of high quality, continually improving and **compassionate support**.

OUR VALUES

describe what we look like when we are **at our best...**



INNOVATION

We **hurdle boundaries** and innovate.

CELEBRATING DIFFERENCE

We celebrate and respect **individual difference**.

AMBITION

We are ambitious to make a real difference everyday: **socially, financially and culturally**.

GOING THE DISTANCE

We go the distance, so our colleagues and customers reach a **positive and sustainable future**.

KINDNESS & COLLABORATION

We thrive through collaboration, kindness and **learning together**.

...and keep us steering in the **right direction**.



JOB ROLE

EPOP PEER CONSULTANT

THE ROLE

- The Experiential Advisor role will play a key part in providing an effective and well embedded model of EPOP (Engaging People on Probation) which secures visible and impactful opportunities for People on probation to contribute to and influence the design, delivery, and review of Probation services.
- You will inspire to bring about a cultural and behavioural change through behavioural competency, diversity and embedding lived experience of People on Probation into the Probation Service.

YOU'LL TAKE OWNERSHIP FOR

- Working with both regional and national representatives to self-assess their progress in engaging people on probation and identify areas of strength and development.
- Supporting development of regional action plans and collaborate with the wider project team, POP (People on Probation) and the PS (Probation Service).
- Promoting and demonstrating the value of POP involvement to everyone involved in the project and POP themselves.
- Work with, listen to and ensure views from POP are considered.
- Collaborating with other peers and colleagues to continually support the contract and resources.
- Problem solving, both identifying and taking on end-to-end resolution of problems.
- Acting as a role model for our values, building effective relationships and using each opportunity to positively influence and inspire others.
- To lead on specific activities such as planning sessions with both PS and POP representatives.
- Building excellent relationships across all functions and with all colleagues, both internal & external, to support in identifying opportunities to grow the enterprise and embed the EPOP Programme.



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ABOUT YOU

- You will be able to demonstrate the competencies required to undertake this role.
- You possess experience and the ability to treat information as confidential and provide sensitivity to people's experience.
- You will demonstrate passion in ensuring POP are engaged effectively as part of our work.
- You can understand information and communicate clearly verbally and written across multiple levels.
- You can develop positive relationships with an inclusive and collaborative style.
- You are driven to inspire, motivate and develop yourself and others in achieving positive change.
- You can navigate basic systems, use of Office 365, one drive and other common technology platforms.
- You have a track record of significant life and/or professional experience.

THE BEHAVIOURS

How we do things needs to be at the heart of what we do and how we go about doing it. Success is knowing our values and behaviours and using them to manage our decisions and actions. The behaviours most important to this role are:

- **Inspiring Others:** Reflects the ability to support and encourage colleagues and teams, so they can give of their best.
- **Delivering Results:** Reflects the ability to focus oneself and others on achieving specific outcomes.
- **Personal Drive:** Reflects the ability to be resilient and to achieve through repeated effort.



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- **Adaptability:** Reflects the ability to respond and adapt to changing circumstances.
- **Teamwork:** Reflects the ability to contribute to teams and to improve their effectiveness through personal commitment.
- **Self-Development:** Reflects the ability to focus on one's own development and to take action to learn.
- **Equity and Diversity:** Reflects the ability to support a diverse and inclusive workplace to achieve a competitive advantage.
- **Capability Management:** Reflects the ability to set self and others' objectives that directly contribute to the overall enterprise objectives and review these regularly within 'My Contribution'.
- **Integrity:** Reflects the ability to work ethically and to share the enterprise value of honesty.

HERE'S WHO YOU'LL BE WORKING WITH REGULARLY:

- Peer Coordinator/ Regional Leads
- Colleagues across the partnership both internally and externally
- External Partners and Stakeholders

We succeed when we work together.

The main responsibilities of this role are described here. As our needs as an enterprise change, we may need to make reasonable changes from time to time.



MORE ABOUT WORKING FOR US

There's lots of great stuff about working here.
For full details pop over to our website.

Our mission is critical and the work is important, but so is your life. We have put together a benefits package, including exercise and mental wellbeing sessions, that mean you can live and work well.

All of our roles benefit from a 'Remote First' approach, giving you flexibility. Need to start late, finish early or fancy a change of scenery? That's fine, our Remote First approach focuses on what you achieve, not presenteeism. With many different working patterns in place, let's discuss what works best.

We're ready to chat.

thewisegroup.co.uk

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